



Our Volunteer Teams

Overview of the various volunteer teams who help deliver RIAT

Admissions



THE ROYAL INTERNATIONAL
AIR TATTOO

Department: Customer Engagement

Team Manager: Jeremy Buckle, Head of Business Development and Customer Engagement

Primary Location: Customer Entry Points

Approx Team Size: 30

Role: The Admissions Team play a key role in overseeing the customer entry points. Their responsibilities include ensuring entry areas are correctly set up, supervising bag searches and ticket scanning, answering customer enquiries and selling programmes. Entry points remain open throughout the day, and when needed, volunteers assist with chaperoning essential operational vehicle movements across the showground.

Air Facilities



Department: Air Operations

Team Manager: Steve Griffiths, Aviation Logistics Manager

Primary Location: Flight Centre

Approx Team Size: 6

Role: The Air Facilities Team is responsible for ensuring that all facilities within the Flight Centre, Briefing Hangar, Crew Club, Aircrew Compound, and surrounding areas, are fully prepared and operational throughout RIAT. The team works ahead of the show to set up infrastructure, coordinate the delivery of hired equipment, and position furniture and signage. During the event, they maintain these facilities, addressing issues and resolving problems as needed. After the show, they assist with the breakdown of facilities, check inventories and ensure all equipment is returned.

Air Movements



THE ROYAL INTERNATIONAL
AIR TATTOO

Department: Air Operations

Team Manager: Steve Griffiths, Aviation Logistics Manager

Primary Location: Mobile across Airfield & Aviation Support HQ

Approx Team Size: 32

Role: The Air Movements Team is made up of members from 4624 Squadron, Royal Auxiliary AirForce. They are responsible for loading and unloading cargo from visiting aircraft at RIAT, using specialised equipment and vehicles. In addition, they assist with unloading aircraft equipment delivered to RAF Fairford by road and help move essential equipment around the airfield.

(This team is not open to volunteer applications)

Air Operations Management

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Air Operations

Team Manager: Peter Reoch, Head of Air Operations

Primary Location: Flight Centre

Approx Team Size: 14

Role: This small team is responsible for the overall management of all Air Operations at RIAT. It comprises permanent employees from the Royal Air Force Charitable Trust Enterprises (RAFCTE) Air Operations Department, volunteer group managers who oversee the three operational domains during the event, and small number of administration assistants.

Air Traffic Control (RAF Brize Norton)

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Air Operations

Team Manager: Tony Maycock, Air Operations Manager

Primary Location: RAF Brize Norton

Approx Team Size: 10

Role: The Air Traffic Control Team (Brize) provides ATC services to aircraft at RIAT, including Radar Approach Control and a transit services for aircraft passing through RIAT airspace. They work closely with UK national air traffic agencies to ensure a smooth and safe flow of traffic inbound and outbound for RAF Fairford.

(This team is not open to volunteer applications)

Air Traffic Control (RAF Fairford)

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Air Operations

Team Manager: Tony Maycock, Air Operations Manager

Primary Location: Air Traffic Control Tower

Approx Team Size: 14

Role: This team provides Air Traffic Services to all aircraft and maintains visual control of the airfield at RAF Fairford. They work closely with Air Traffic Control at RAF Brize Norton and other aerodrome teams to ensure the safe and efficient flow of aircraft inbound and outbound for RAF Fairford.

Aircraft Engineering



THE ROYAL INTERNATIONAL
AIR TATTOO

Department: Air Operations

Team Manager: Steve Griffiths, Aviation Logistics Manager

Primary Location: Mobile across Airfield & Eng Ops

Approx Team Size: 86

Role: The Engineering team is responsible for the ground handling of all aircraft at RIAT. This includes marshalling aircraft to their parking locations, carrying out post flight actions, towing aircraft into position for the static display, providing aircraft ground support equipment and liaising with other teams to ensure the safe and efficient handling of aircraft.

Aircraft Fuels

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Air Operations

Team Manager: Steve Griffiths, Aviation Logistics Manager

Primary Location: Mobile across Airfield & Base Fuels

Approx Team Size: 30

Role: The Aircraft Fuels team is responsible for refuelling all Aircraft at RIAT using a fleet of airfield fuel bowsers. Duties include the accurate receipt and recording of all fuel uplifted. In addition to aviation fuels, they provide other consumables such as diesel for aircraft and equipment, and they maintain a specialist spill response capability to deal with any incidents promptly and safely.

Aircrew Accommodation

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Air Operations

Team Manager: Sarah Wilson, Aircrew Coordinator

Primary Location: Flight Centre

Approx Team Size: 5

Role: Volunteering within the Flight Centre alongside the Aircrew Reception team, this small group works closely with Centrepoint, which provides accommodation booking services, to ensure all aircrew and groundcrew participants receive accurate and relevant information about their hotel arrangements. This is a busy and dynamic role that requires flexibility and responsiveness to changing requirements.

Aircrew Enclosure

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Air Operations

Team Manager: Sarah Wilson, Aircrew Coordinator

Primary Location: Crew Club

Approx Team Size: 8

Role: The Crew Club team is responsible for maintaining the Crew Club facility, which provides a comfortable and friendly informal social environment for participants. The team helps run various social events held at the Crew Club throughout the week and supports the needs of the sponsor to ensure all runs smoothly.

Aircrew Engagement



THE ROYAL INTERNATIONAL
AIR TATTOO

Department: Air Operations

Team Manager: Sarah Wilson, Aircrew Coordinator

Primary Location: Flight Centre

Approx Team Size: 9

Role: The Aircrew Engagement Team is responsible for facilitating interaction between participants (aircrew & groundcrew) and visitors at RIAT. Based in the Flight Centre, the team meets crews on arrival to discuss planned visitor engagement activities and oversees Aircrew Trading stalls. They also assist with positioning static information signs and work closely with other volunteer teams to ensure the success of the Meet the Pilots facility and scheduled media interviews.

Aircrew Reception

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Air Operations

Team Manager: Sarah Wilson, Aircrew Coordinator

Primary Location: Flight Centre

Approx Team Size: 30

Role: The Aircrew Reception Team is responsible for the overall operation of the Flight Centre. Their duties include welcoming all participants on arrival at RAF Fairford and ensuring they liaise with the relevant desks for accommodation and transport. The team also issues RIAT passes, provides a welcome gift and briefs participants on key information for their time at RAF Fairford. Throughout the event, they serve as the first point of contact for any participant queries.

Aircrew Transport



THE ROYAL INTERNATIONAL
AIR TATTOO

Department: Air Operations

Team Manager: Sarah Wilson, Aircrew Coordinator

Primary Location: Flight Centre

Approx Team Size: 30

Role: The Transport Team is responsible for airside transportation of participants between their aircraft and the RIAT Flight Centre. They operate a range of vehicles, from standard cars (known as Hunters) to minibuses & coaches (known as Greens). In addition, the team works alongside Stagecoach to provide off-site travel between RAF Fairford and the aircrew hotels in the local area.

Airside Operations

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Air Operations

Team Manager: Tony Maycock, Air Operations Manager

Primary Location: Mobile across Airfield

Approx Team Size: 20

Role: This team is responsible for ensuring safe, efficient and regulatory-compliant airfield operations at RIAT. They monitor airfield activity to protect both aircraft and personnel, provide a 'Follow-Me' service for participating aircraft and conduct mandated inspections of aircraft operating surfaces. The team also assists with monitoring bird activity, Foreign Object Debris control (including the operation of sweeper vehicles), and prompting safe airfield operational procedures throughout the event.

Chalets



THE ROYAL INTERNATIONAL
AIR TATTOO

Department: Commercial

Team Manager: Sam Price, Hospitality Executive

Primary Location: Chalet Line

Approx Team Size: 35

Role: The Corporate Hospitality Chalet Line hosts 6,000 VIP guests over the RIAT weekend, with more than 30 companies having their own chalet. Volunteers are typically asked to support 2-3 chalets during the event. This includes setting up chalets to precise layouts in the lead up to the show, maintaining them throughout the weekend and ensuring client requirements are met to a high standard. After guests depart on Sunday, volunteers assist with the breakdown process, preparing chalets for the collection of furniture and other items starting on Monday.

Comms & IT

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Comms & IT

Team Manager: James Miller, IT Manager

Primary Location: Communications Operations Compound

Approx Team Size: 20

Role: This team is responsible for setting up and configuring communications infrastructure for both point to point and point to multipoint connections. They install all telecommunications, radio communications, computers and associated infrastructure required for RIAT. In addition, they provide hardware & software support throughout the build, during the event itself and over the recovery phases, ensuring seamless connectivity and operational efficiency.

Corporate Events



Department: Commercial

Team Manager: Olivia Whittle, Corporate Events Manager

Primary Location: Chalet Line, Gala Dinner and Flight Centre

Approx Team Size: 39

Role: This team supports the delivery of the VIP and Corporate guest event programme at RIAT. Events include the Welcome Supper for Airforce Chiefs, Gala Dinner, Summer BBQ and several other first-class events and social activities for sponsors and special guests. The team also manage aircrew social activities and competitions for participating aircrew.

Customer Experience

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Customer Experience

Team Manager: Jeremy Buckle, Head of Business Development and Customer Engagement

Primary Location: Showground & Customer Information Points

Approx Team Size: 100

Role: Also known as 'The Air Tattoo CREW', the Customer Experience team are the primary customer-facing team on the Showground, dedicated to ensuring visitors feel welcomed, informed and supported throughout the event. Their responsibilities include answering questions, providing orientation and maintaining a positive experience for all guests. Team members staff key areas such as the Information Points, Baggage Drop Off, Missing Persons services and themed areas of the Showground.

DBH Customer Services



Department: Customer Engagement

Team Manager: Wendy Toms, Customer Services Manager

Primary Location: Douglas Bader House, (DBH)

Approx Team Size: 4

Role: The Customer Service Team provide an essential service, being the first point of contact for callers to RAFCTE at Douglas Bader House throughout the year and especially during the show period. They respond to in-person enquiries, as well as telephone and online contacts.

(This team is not open to volunteer applications)

Event Control

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Operations

Team Manager: Nick Cook, Emergency Services Manager

Primary Location: Event Control

Approx Team Size: 38

Role: This team is responsible for communications and maintaining accurate logs within Event Control, while responding to requests for assistance from other volunteer teams. Mobile Response Column units co-ordinate incident command, emergency response and cordon support at the scene of an incident. During silent hours, Night Duty Officers serve as the primary point of contact for all personnel and external agencies or stakeholders seeking information related to the event.

Emergency Services - Fire

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Operations

Team Manager: Nick Cook, Emergency Services Manager

Primary Location: Various

Approx Team Size: 32

Role: This team provides Aircraft Rescue & Fire Fighting response for aviation operations, ensuring International Civil Aviation Organisation standard coverage during airfield opening hours,. Additionally, delivering structural and domestic fire response services across the RIAT Showground.

(This team is not open to volunteer applications)

Enclosures

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Customer Engagement

Team Manager: Ali Bray, Hospitality & Events Executive

Primary Location: Crowd line and on the Showground

Approx Team Size: 80

Role: This team works within the RIAT enclosures checking tickets, liaising with contractors and delivering outstanding customer service. They assist with setting up furniture and signage and support guests by handling enquiries, ensuring a smooth and enjoyable experience.

Exhibition Operations



THE ROYAL INTERNATIONAL
AIR TATTOO

Department: Operations

Team Manager: Dan Pigot, Ground Operations Manager

Primary Location: Exhibition Ops Office

Approx Team Size: 20

Role: This team coordinates traders, food and drink concessions and entertainment facilities (including flight simulators and the Fairford Eye) across the showground, ensuring they operate safely and a great visitor experience.

Finance



Department: Finance

Team Manager: Louise Scott, Finance Manager

Primary Location: Finance Office

Approx Team Size: 19

Role: The Finance Team consists of two groups; one is stationed at customer entry points to securely collect, count and bag souvenir programme sales, and another is based in a secure location to count, record and bank funds daily with the onsite banker.

Flying Display



THE ROYAL INTERNATIONAL
AIR TATTOO

Department: Air Operations

Team Manager: Tony Maycock, Air Operations Manager

Primary Location: Flight Centre, ATC Tower & FCC Tower

Approx Team Size: 20

Role: The Flying Display Team consists of the Flying Display Directors, who choreograph and run the flying display, and the Flying Control Committee, who monitor displays to ensure they are safe and compliant. These teams brief all flying display crews on arrival in the Flight Centre, and then monitor all practices, validations & displays.

Flying Operations

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Air Operations

Team Manager: Tony Maycock, Air Operations Manager

Primary Location: Flight Centre

Approx Team Size: 10

Role: This team are responsible for receiving and disseminating flight plans, including addressing and filing outbound (departure) flight plans. This may include sessions with aircrew to achieve the best routing within the UK and wider European airspace, based on airspace restrictions, weather and aircraft endurance. The team complete the departure day (Monday) plan for RIAT, liaising with Air Traffic Control, Airside Operations and the Aircraft Engineering team.

Friends of RIAT (FRIAT)



Department: Customer Engagement

Team Manager: Wendy Toms, Customer Services Manager

Primary Location: FRIAT Enclosure

Approx Team Size: 30

Role: This team, often highly knowledgeable about aircraft, helps prepare the FRIAT enclosure for visitors. During the event, they arrange safe access when aircraft arrive and provide ongoing support and assistance to guests throughout the enclosure's opening hours.

Functional Safety Team

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Operations

Team Manager: Kevin Amos, Head of Ground Operations

Primary Location: Functional Safety Office

Approx Team Size: 5

Role: The team provides assurance to the Chief Executive Officer on Health and Safety, Fire Safety, Food Safety and Construction Design and Management Regulation compliance. The team consists of safety professionals together with mechanical and electrical specialists. Each team undertake inspections and ensure safe practices and procedures across the site within their specialist areas.

Ground Operations

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Operations

Team Manager: Dan Pigot, Ground Operations Manager

Primary Location: Site Office

Approx Team Size: 35

Role: The Ground Operations team operate across the airfield managing the construction and logistics of the showground. In addition, the Ground Operations team oversee the Site Office and Site Reception, ensuring all visitors are accredited and inducted in accordance with Construction Design Management Regulations. During the event, the Ground Operations team will be on the showground carrying out routine maintenance and site safety upkeep. They are available on radio standby for tasking by Event Control should the teams be required to assist with an incident.

Guest Relations

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Commercial

Team Manager: Kirstin Bulger, Guest Relations Executive

Primary Location: Chalet Line

Approx Team Size: 140

Role: This team provides seamless support and a tailored visit programme for international Air Force Chiefs, senior representatives and top UK guests. Comprising office staff, escort officers and drivers, we ensure every detail is managed, from finalising schedules to hosting delegations and providing flexible, chauffeur style transport. Together, we create a smooth, welcoming experience for our VVIP attendees.

Media Liaison Group

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Customer Engagement

Team Manager: Matt Davies, PR & Engagement Officer

Primary Location: Media Centre

Approx Team Size: 50

Role: With roughly 200 media professionals joining us for RIAT the Media Liaison Group are tasked with facilitating media requests across the event. This ranges from interviews with senior USAF leadership, to creating a programme for film crews. The team consists of photographers, videographers, commentators, digital screen contractor, website and social media managers. This team also run the media centre and a briefing room for use by media and senior Air Force officials.

Medical – Ambulance

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Operations

Team Manager: Nick Cook, Emergency Services Manager

Primary Location: RIAT Medical Centre

Approx Team Size: 31

Role: As part of the RIAT Medical Services, the paramedics and ambulance technicians/ emergency care assistants operate a fleet of emergency ambulances and rapid response vehicles. Primarily based on site, the ambulance crews treat patients at the scene of an incident and as necessary, transport them to the RIAT Medical Centre or nearby NHS hospitals.

Medical – Control

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Operations

Team Manager: Nick Cook, Emergency Services Manager

Primary Location: Event Control

Approx Team Size: 7

Role: Embedded within Event Control, the Medical Control team directs emergency medical requests received via radio or telephone, coordinates response actions, maintains accurate logs and liaises with the South Western Ambulance Service staff.

Medical – First Aid

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Operations

Team Manager: Nick Cook, Emergency Services Manager

Primary Location: First Aid Post

Approx Team Size: 12

Role: As part of the RIAT Medical Services, this team operates the centrally located First Aid Post within the public showground area at RIAT, providing first aid to members of the public in need.

Medical – Logistics

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Operations

Team Manager: Nick Cook, Emergency Services Manager

Primary Location: RIAT Medical Centre

Approx Team Size: 6

Role: As part of the RIAT Medical Services, this team is responsible for issuing and receiving all medical, communications and safety equipment, as well as distributing medical consumables throughout the event.

Medical – RAF

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Operations

Team Manager: Nick Cook, Emergency Services Manager

Primary Location: RIAT Medical Centre

Approx Team Size: 27

Role: This team of RAF personnel provide specialist medical support, both as medical response units on the airfield and as clinical staff within the RIAT Medical Centre.

(This team is not open to volunteer applications)

Medical – Response

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Operations

Team Manager: Nick Cook, Emergency Services Manager

Primary Location: Mobile Response Column

Approx Team Size: 24

Role: As part of the RIAT Medical Services, this team of medical professionals' forms part of the Mobile Response Column. In the event of a major incident, they provide the initial response, conduct casualty triage and manage holding and evacuation from the incident site to the Casualty Clearing Station or other locations as directed.

Medical – RMC (RIAT Medical Centre)

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Operations

Team Manager: Nick Cook, Emergency Services Manager

Primary Location: RIAT Medical Centre

Approx Team Size: 29

Role: As part of the RIAT Medical Services, this team of nurses, pharmacy staff and administration volunteers are based within the RIAT Medical Centre, alongside RAF personnel, providing limited primary healthcare and event medicine to members of the public and RIAT volunteers.

Merchandise & Programmes

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Customer Engagement

Team Manager: Rebecca Cook, Merchandise Executive

Primary Location: 10 Merchandise Units across the Showground

Approx Team Size: 80

Role: The Merchandise Team manages outlets across the showground, delivering exceptional customer service and ensuring smooth stock control. With ten locations offering official RIAT merchandise, ranging from clothing and toys to souvenirs, they help create lasting memories for visitors. Volunteering alongside them, the Programmes Team ensures Souvenir Programmes are available at all showground locations throughout the event.

Met Office



THE ROYAL INTERNATIONAL
AIR TATTOO

Department: Air Operations

Team Manager: Tony Maycock, Air Operations Manager

Primary Location: Flight Centre

Approx Team Size: 4

Role: Our Meteorological Team provides essential weather services for RIAT, including observations, Terminal Area Forecasts and tailored briefings for participants. They also issue bespoke weather warnings and advisories, to ensure safe aviation and smooth show operations.

(This team is not open to volunteer applications)

Park & View



THE ROYAL INTERNATIONAL
AIR TATTOO

Department: Customer Engagement

Team Manager: Ali Bray, Hospitality & Events Executive

Primary Location: Park & View and Customer Entry Points

Approx Team Size: 34

Role: The Park & View Team manages the East and West facilities on Wednesday, Thursday and Monday, ensuring secure, well organised areas. They oversee bag searches, ticket scanning and operate customer entry points throughout the day. On show days, they also operate the Yellow Customer Entry Point and may assist with vehicle chaperone duties.

Patron's Pavilion



THE ROYAL INTERNATIONAL
AIR TATTOO

Department: Commercial

Team Manager: Kirstin Bulger, Guest Relations Executive

Primary Location: Patron's Pavilion

Approx Team Size: 22

Role: This team ensures the smooth running of Patron's Pavilion, our exclusive hospitality space within the Chalet Line. They assist with the set up, guest greetings, seating arrangements and provide a timely lunch service. Additionally, they welcome guests to the Chalet Line at the Hospitality Pass Tent.

RAF Engineering Support



Department: Air Operations

Team Manager: Steve Griffiths, Aviation Logistics Manager

Primary Location: Airfield

Approx Team Size: 24

Role: The RAF's 5001 Squadron (Expeditionary Force) provides essential ground engineering support for RAF equipment and vehicles at RIAT, as well as overseeing power requirements for the RAF Experience exhibit.

The Joint Aircraft Recovery and Transportation Squadron, (JARTS), ensures rapid runway clearance and aircraft recovery.

The Integrated Logistics Operations Cell oversees the deployment, serviceability and recovery of all RAF equipment through a dedicated Command-and-Control function, alongside the Detachment Mechanical Transport Officer (DMTO) who is responsible for the deployment and recovery of all RAF vehicles at RIAT.

(This team is not open to volunteer applications)

THE ROYAL INTERNATIONAL
AIR TATTOO

RAF Police

THE ROYAL INTERNATIONAL AIR TATTOO



Department: Operations

Team Manager: Nick Cook, Emergency Services Manager

Primary Location: Security Control

Approx Team Size: 43

Role: This team provides essential security and policing support to the event organisers and the RAF Detachment Commander, ensuring safety and smooth operations throughout the event.

(This team is not open to volunteer applications)

Royal Air Force Air Cadets (RAFAC)

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: People & Sustainability

Team Manager: Kate McKinley, People & Sustainability Director

Primary Location: RAF Air Cadet Campsite

Approx Team Size: 36

Role: This team coordinates the planning and delivery of the Royal Air Force Air Cadets' support at RIAT. Each year, over 800 Air Cadet personnel assist across RAF Fairford, contributing to a wide range of tasks that enhance the visitor experience, from Customer Entry Points and Refuelling Stations, to enclosures and the Flight Centre. The Air Cadets are an integral part of our delivery team, and we look forward to their participation each year.

(This team is not open to volunteer applications)

Royal Air Force Charitable Trust (RAFCT)



THE ROYAL INTERNATIONAL
AIR TATTOO

Department: RAFCT

Team Manager: Hannah Hickman, Grants Partnership Manager

Primary Location: Techno Zone and Inspire Stage

Approx Team Size: 30

Role: Also known as the Trust Promotion team, the RAF Charitable Trust Team raises awareness of RIAT's parent charity throughout the event, with a focus on the Techno Zone ® and Inspire Stage. They also coordinate charitable collections at Customer Entry Points, generating over £10,000 annually to support the Trust's work.

This team is made up of East Midlands University Air Squadron students and supervisory support with experience from the RAF, aviation and engineering sectors.

(This team is not open to volunteer applications)

Site Reception



THE ROYAL INTERNATIONAL
AIR TATTOO

Department: Operations

Team Manager: Dan Pigot, Ground Operations Manager

Primary Location: Site Reception

Approx Team Size: 20

Role: Site Reception is the main point of entry for contractors, traders, exhibitors, sponsors and deliveries. All security passes are issued here, and anyone entering the site receives a mandatory site induction, either completed beforehand or on arrival.

Sponsorship

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: Commercial

Team Manager: Katherine Whinney, Techno Zone® and Sponsorship Manager

Primary Location: Techno Zone

Approx Team Size: 7

Role: The Sponsorship Team manages event showcases and ensures corporate branding is set up across the event. The team consists of a lead supervisor supported by RAF University Air Squadron students, bringing energy and professionalism to every task.

Team Reception



THE ROYAL INTERNATIONAL
AIR TATTOO

Department: People & Sustainability

Team Manager: Alicia Pullen, Volunteer and RAF Engagement Manager

Primary Location: Team Reception & Volunteer Village

Approx Team Size: 20

Role: All volunteers check in at Team Reception upon arrival, where this friendly team provides everything needed for the event, from RIAT ID cards and welcome packs, clothing, vehicle passes and invitations. We're here to support volunteers throughout their stay, assisting with accommodation and answering any questions.

Additionally, our dedicated campsite team welcomes arrivals at the Volunteer Village and ensures the site is well-managed and maintained during their stay.

Techno Zone



THE ROYAL INTERNATIONAL
AIR TATTOO

Department: Commercial

Team Manager: Katherine Whinney, Techno Zone® and Sponsorship Manager

Primary Location: Techno Zone

Approx Team Size: 13

Role: This team ensures the successful delivery of the Techno Zone® and manages corporate sponsorships. Their responsibilities include overseeing the logistical setup and Inspire Stage, while serving as the primary customer-facing team throughout the event.

Transport



THE ROYAL INTERNATIONAL
AIR TATTOO

Department: Operations

Team Manager: Kevin Amos, Head of Ground Operations

Primary Location: RIAT Transport

Approx Team Size: 15

Role: The Transport Team operates a fleet management system, receiving and issuing hire vehicles to RIAT teams and providing on demand transport services both on site and in the local area. Using a range of vehicles for passenger transport, they ensure teams can move efficiently throughout the event.

Welfare & Wellbeing

THE ROYAL INTERNATIONAL
AIR TATTOO



Department: People & Sustainability

Team Manager: Ushmita Nakshree, HR Manager

Primary Location: Showground

Approx Team Size: 8

Role: This team consists of Wellbeing and Welfare Advisors who play a key role in supporting volunteer welfare, covering physical, mental and emotional well-being. Responsibilities include offering guidance, conducting well-being discussions, promoting healthy volunteering practices and assisting with conflict resolution when required.

Zone Team



THE ROYAL INTERNATIONAL
AIR TATTOO

Department: Operations

Team Manager: Nick Cook, Emergency Services Manager

Primary Location: Showground, Car Parks and Campsites

Approx Team Size: 16

Role: This team is led by a manager and includes eight Sector Marshals, each responsible for a specific area of the public showground, ensuring everything is running as it should throughout the event. They are supported by a four-person Response Team and a small Chaplaincy Department, ready to assist wherever needed.